

Why EMOTIONAL INTELLIGENCE is a No 1 priority in forward-thinking businesses

"ONE OF THE TOP 10 REQUIRED SKILLS IN THE
WORKPLACE BY 2020"

World Economic Forum



With the impact of the second lockdown and the pandemic bringing increasing rates of isolation and depression, having an emotional connection with every one of your employees is key to re-engagement.

PEOPLE MANAGERS

Your people managers provide the essential connection between your organisation and your employees.

"70% of employee engagement comes down to the manager" Gallup

And they are feeling pressure at a time when they also need support.

Studies of managers have shown...

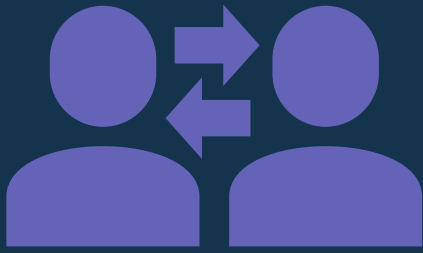


40%

expressed low self-confidence in their ability to manage workers remotely
HBR

41%

agreed "I am skeptical as to whether remote workers can stay motivated in the long term"
HBR



69%

are uncomfortable having conversations with their teams
Interact Authentically

82%

are concerned about reduced employee productivity
OWL Labs

26%

said they found difficult conversations and flagging concerns more challenging when working remotely
State of Remote Work Report

Developing the EQ of your People Managers to emotionally connect with your employees has been shown to deliver

56%

increase in performance

75%

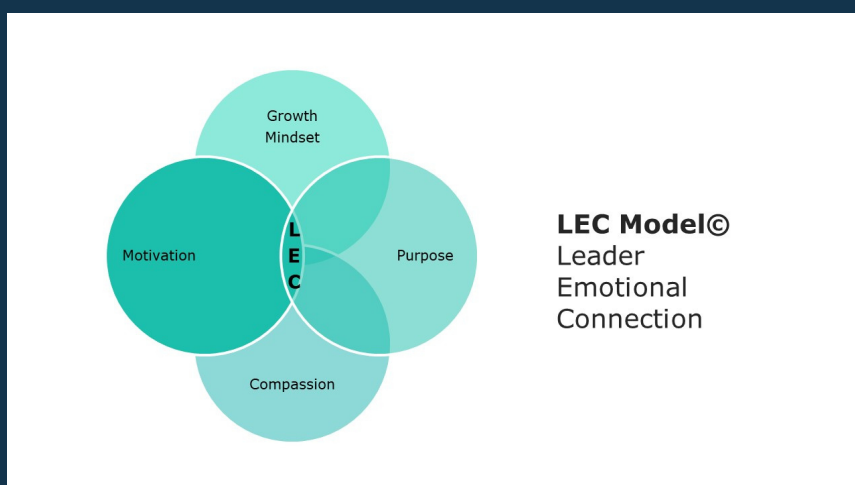
decrease in sick days

50%

reduction in turnover

BetterUp

Talk to me about how the LEC Programme© can strengthen engagement with your employees by practically enhancing the EQ of your people managers.



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